

WALGREENS SYSTEM ENHANCEMENT INFORMATION – JUNE 24, 2017

1. WASTE AND TRANSPORTATION QUESTIONNAIRE

Walgreens requires ALL suppliers to submit a Waste and Transportation Questionnaire in AIS (accessed through <https://webapp.walgreens.com/SupplierNet/login.htm#> > Item/Vendor > AIS DC > Pending Waste and Transportation)

- The four prescreening questions are required for all new and existing products
- These questions also provide Walgreens with critical information about chemical, battery, electrical, and California Prop 65 information

Once suppliers have completed the questionnaire, Walgreens expects them to go into the WERCSmart portal to complete registration.

2. WERCS REGISTRATION

UL is a third party company that facilitates product registration, compliance, and data transmission between Walgreens and our suppliers. Please review the links below to get a better understanding of the services provided by UL's WERCSmart platform.

<http://www.ulwercsmart.com/manufacturers.html>

<http://www.ulwercsmart.com/retailers.html>

<http://www.ulwercsmart.com/subscription-options.php>

Walgreens and WERCS will require each UPC to be registered separately. WERCS will also assign a "WPS ID" to the items you register. You will use the WPS ID or UPC when escalating any issues with UL or Walgreens.

3. FINAL ITEM APPROVAL

Once you have completed registration, the WERCS team will review and send the respective classification data for your items to Walgreens. This process typically takes from 1-2 days. WERCS will reach out to you directly with any discrepancies or questions.

IMPORTANT: The following steps MUST be completed to ensure a timely item setup and approval process:

- Suppliers must provide complete, accurate information to WERCS in a timely manner
- Suppliers must associate their products with Walgreens as the retailer
- WERCS must successfully finish product registration and transmit the data to Walgreens under the correct UPC #
 - Data transmission may take up to 24 hours (typically transmitted every day at 5am)
- Suppliers must ensure there are no payment holds on their WERCSmart account

4. ISSUES/CONCERNS

If you have completed the AIS questionnaire **AND** WERCS product registration, but your item still needs to be approved, there are a few common things you should check:

1. Ensure all items listed in step 3 above are fully completed
2. If you still have questions:
 - a. Reach out to WERCS support (live support, email, phone):
<http://wercsmart.freshdesk.com/en/support/home/> OR (877) 642 - 6753
 - b. Reach out to MasterData.Compliance@Walgreens.com