



Ace Hardware Restricted Item Policy

Ace Hardware Corporation (“Ace”) strives to maintain an online ecommerce platform that customers can trust. There are certain products and categories that will not be accepted for listing on www.acehardware.com. All products listed for sale on www.acehardware.com as part of the Ace Product Sync program must comply with any applicable local, state, federal laws and regulations, and must comply with Ace Hardware policies (for example, firearms or items with offensive/objectionable content).

Please review the restricted item list below before proceeding with signing up. If you have questions, please reach out to productsyncvendor@acehardware.com and provide as much detail about the product you are looking to onboard.

While Ace Hardware strives to keep this policy current and as complete as practicable, not all prohibited products may be listed below. In addition, some products may be allowed online in the future. Ace Hardware reserves the right to remove any product listing it determines violates its online policies. Types of restricted products include (but are not limited to):

- Alcohol
- Animals
- Artifacts and Antiquities
- Auto and Motor Vehicles
- Autographs and Collectibles
- Baby Products
- Cosmetic/Personal Care Products
- COVID-19 Products
- Currency, Coins, and Precious Metals
- Dietary Supplements
- Drugs and Drug Paraphernalia
- Electronics and FCC-regulated Products
- Electronics - Radio Frequency Devices
- Firearms & Ammunition (incl. air guns)
- Food Products
- Medical Devices
- Offensive Content/Explicit/Adult Content
- Adult Novelty
- Pet Health/Wellness/Supplements
- Political Items
- Police and Law Enforcement
- Recalled Products
- Refurbished or Resale Products
- Restricted Products (Age and State)
- Software
- Tickets
- Tobacco Products (incl. e-cigarette and Vaping)

Ace Hardware reserves the right in its sole discretion to remove any product listings at any time and may at its sole discretion, terminate any vendor’s participation in the Product Sync program.

The restricted items list is subject to change at any time without notice, so please check this page often.