# **Sears Holdings Corporation**

Data Synchronization via GDSN – Everything you need to know

Presented by: Sears Holdings & 1WorldSync November 5, 2014

















## **Agenda**

- Data Synchronization via GDSN
- Sears Holdings Data Synchronization Initiative
- ➤ Data Synchronization to IMA
- Documentation & Support















# 1WorldSync

A trusted product information network for global manufacturers and product owners, to sync and exchange trusted product data and content with customers, distributors and authorized 3rd parties.

- We help more than 15,000 companies across 54 countries
- Partner with over 20 GS1 Member Organizations Globally
- Represent over 11 million items in the Global Data Synchronization Network "GDSN"
  - ~ 82% of entire GDSN registered items



# 1WorldSync's Value Proposition

- Industry leader and network for the aggregation, standardization and distribution of trusted product information
  - We simplify product information exchange, via a single connection, from one to any
  - 2. We address data quality, validation and completeness, to support multi-enterprise product information integration
  - 3. We offer unique global expertise in the creation, use and application of product information within and between enterprises to support sales, supply chain & compliance



# 1WorldSync and GS1

## 1WorldSync supports GS1<sup>®</sup>.

- GS1 is the standards organization that works with industries and companies to develop, adopt, and use global information standards
- GS1 Standards make it possible to identify, capture, and share information about products, locations, and more



# Relationship with GS1



#### **GS1 US and Germany**

Global Standardization Global Data Synchronization Network (GDSN) Community Management Global Data Management



#### 1WorldSync

Product Data Synchronization Product Information Network Supply Chain Enablement Product Risk & Compliance Omni-Channel Commerce



## 1WorldSync Data Pool Services Include:

- Education and Training
- 24/7 customer support
- Implementation assistance in synchronizing data provided by a dedicated 1WorldSync team
- Standards Expertise: Full-time experts devoted to understanding, guiding and advocating the proper use of global GS1 Standards



## **Current Collaboration With Sears Holdings**

# 1WorldSync is Sears Holdings GDSN Preferred Data Pool since 2008

Over 1,920 GDSN Connections

## **Community Enablement Services**

 1WorldSync partners with Sears Holdings for a continuous process for on-boarding new vendors; and to rollout data synchronization through a category-by-category approach



# **Increase in GDSN Adoption Globally**

74,000 — 13 (2004)



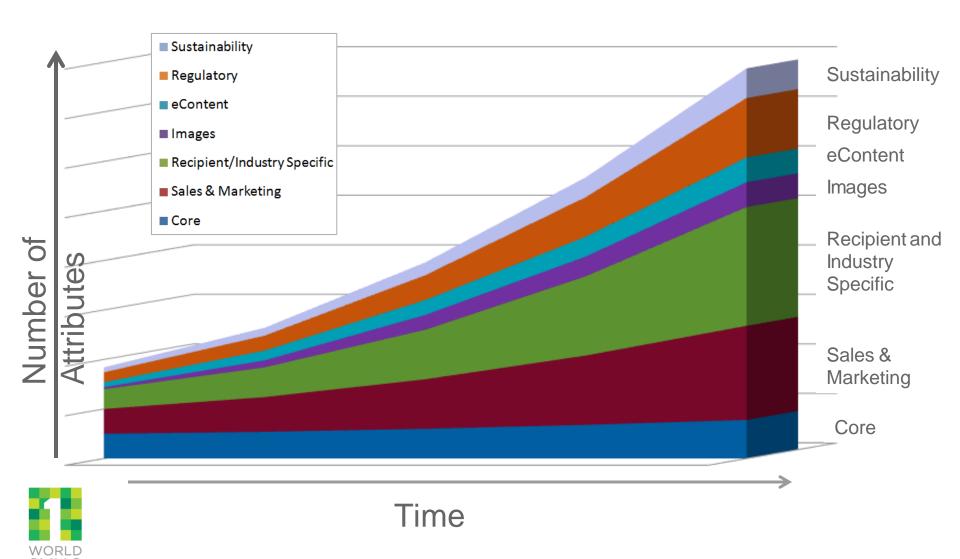
Items in GS1
Global
Registry



Number of Countries



# The Product Attribute Explosion



## 1WorldSync's End-to-End Solution









#### **Product Information For**

# **Omni-Channel Commerce** 🔙 Product Risk & Compliance 🚍 🏒 **Supply Chain Enablement**











**Product Information** 

### **PUBLISHERS & SOURCES**

Source specific applications, Interfaces and tools



Central Product DB & Digital Asset Management Real-time & Asynchronous APIs Product ID for Omni channel



**Product Information** 

#### **RECIPIENTS & USERS**

**Recipient specific** applications, Interfaces and tools





\* Expert Advisory & Consulting \* Community Enablement \* Managed Services



## What Is Data Synchronization?

- The electronic transfer of standardized product and location information
- The continuous synchronization of that data over time between two or more parties as part of an ongoing business process
- Utilizes the Global Data Synchronization Network (GDSN), which makes it easy for trading partners to share information seamlessly, even when they subscribe to different GDSN-certified data pools











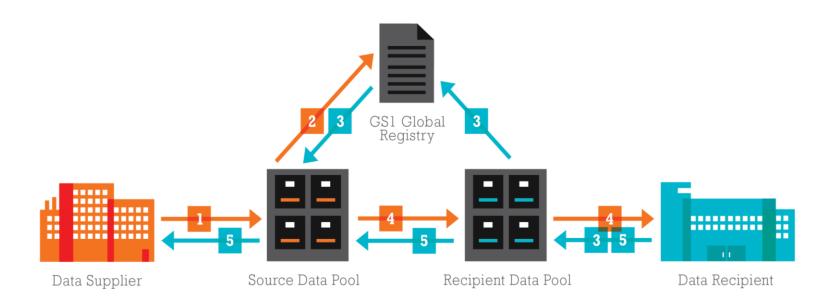


## **GDSN Components**

Participants: Retailers, Suppliers, Distributors, Brokers & Wholesalers

Data Pools: Service providers that hold and process participant data

**GS1 Global Registry:** Worldwide directory to manage relationships between participants and data pools



















## **Data Synchronization – Inherent Advantages**

#### Data Privacy

Vendors only publish what they want recipients to see

#### Data Quality

Automated product data validations occur at multiple levels within the process

- GTIN / GLN Validations
- Weight Validations

#### Ease of Use

 A single product entry can be published to an unlimited number of end users, distributors, and retailers













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## **Sears Holdings Data Synchronization Initiative**

#### **Key Objectives**

- ➤ Increase speed to market
- Improve product data accuracy
- Realize supply chain efficiencies for vendors as well as retailers

#### 1WorldSync is the recommended Data Pool provider for Sears Holding

- Experience with leading retailers
- Collaborates with other GDSN-certified data pools















## **Data Synchronization Benefits**

## **Faster Item Setup**

- 80% of IMA required fields can be auto-populated
- Faster turnaround of item info to Buyer
- Reduces lead time in reaching Purchase Order ready state

## **Standardized Item Specs**

- Emphasis on accuracy of product and packaging dimensions
  - Dimensions and weights are aligned with GS1 standards
- Maximize transportation efficiency with accurate weight/cube data

## **Compliance program – 2015**

Vendors will be held accountable for data accuracy

















## **Sears Holdings Data Synchronization Initiative**

- ➤ All new vendors are required to use Data Synchronization as of March 2011
  - > IMA ID's & Passwords are not given out until data syncs
- > Exceptions
  - > Drop ship dot com
  - ➤ Direct Imports
  - Private label
    - ➤ Sears supplies vendor with UPC's
  - Outlet vendors
    - >Items built internally

















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# **Getting Started**

Are you already subscribed to a GDSN Data Pool?	Things to Do				
No	Choose your Data Pool. For a listing, go to: <a href="http://www.gs1.org/sites/default/files/docs/gdsn/gdsn_certified_data_pools.pdf">http://www.gs1.org/sites/default/files/docs/gdsn/gdsn_certified_data_pools.pdf</a>				
	Or contact 1WorldSync at +1 866.280.4013				
	Follow the procedure below				
Yes	Make sure that you are setup with Sears Holdings.				
	If you have not been previously contacted about setup,				
	submit Data Synchronization Vendor Request Form				
	online at Data Synchronization tab on IMA Home page				
	Work with your Data Pool to get the item information published to Sears Holdings				















#### **Steps for Synchronizing GDSN Data**

- Load items into the Data Pool
  - Obtain Education/Training from your Data Pool or Solution Partner
  - Review GDSN Package Measurement Standards and GTIN allocation rules (refer to 'Resources – 1WorldSync' slide for details)
- 2. Publish new items, updates, and initial loads to Sears Holdings
  - Production GLN: 0633815000004 (Sears and Kmart)
- 3. Check for Catalogue Item Confirmations (CICs) at your Data Pool
  - > ACCEPT CIC: Ready to review in IMA, add additional information and submit for approval.
  - > **REVIEW CIC:** Data discrepancies; vendor action required.
  - > SYNCHRONIZED CIC: POs can be placed
  - REJECT CIC: Rejected or deleted from IMA (after 60 days inactivity).

















## **Steps for Synchronizing GDSN Data (continued)**

- 4. Once ACCEPT CIC is received, log into IMA to add additional required information
  - > Be sure to contact your Buyer for:
    - Division and Category
    - Additional fields to be provided
  - > You must also know your:
    - Order Duns
    - > Flow path
- 5. If changes to item data is required, use the Mapping Doc:
  - Link to <u>1WorldSync / IMA Mapping Document</u>
    - Changes to mapped fields should be made in your data pool
    - Changes to unmapped fields should be made in your data pool and IMA
  - Use Data Catalogue Tab > Change Existing Items in IMA

















## **Synchronizing Exploding Assortments**

- Sears Holdings supports carton configurations including display shippers.
  - These are items where the "parent" carton contains multiple "children" products.
  - Commonly referred to as Product Type DS
- ALL NEW ITEMS including DS product types are now required to be synchronized via GDSN.
- Maintenance on items already setup with Sears Holdings must be updated in IMA and 1WorldSync

#### **GDSN Terminology:**

- **(DS) Display/ Shipper:** A shipping unit that is a display (can contain a single instance of a GTIN or contains more than one unique instance of a GTIN) OR a case that contains more than one unique instance of a GTIN. Includes a ½ or ¼ pallet and a ½ or ¼ box pallet and prepack
- **(MX) Mixed Module (Pallet Display):** Not supported in this release.











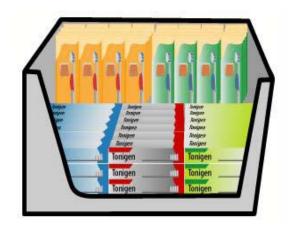






## **Examples of Exploding Assortments (DS)**

- Example 1 Acme distributors offers their five best selling products in a ready to set up cardboard display which is designed to be set up at store entrances.
- Example 2 Acme Tea Company offers a variety pack of different flavors of their iced tea within the same shipping container. This mixed case can be used by retailers to stock their shelves, or offered directly to consumers for purchase.
- Example 3 a counter top display of lipsticks and nail polish
- Example 4 10 small, 20 medium and 20 large white tee shirts are packed in one case.

















# Fields that Map to SHC

- Attributes in GDSN are mapped to IMA fields for both Sears and K-Mart items
- For example:
  - Descriptive Size maps to "KSN Description"
  - GTIN Name maps to "GTIN Description"
  - Product PLU Description maps to KSN "Register Description"
  - For a complete listing of fields, and how they map to IMA, visit the Helpful Information/Links section of the SHC 1WorldSync Landing Page at: <a href="http://www.1sync.org/sears">http://www.1sync.org/sears</a> holdings







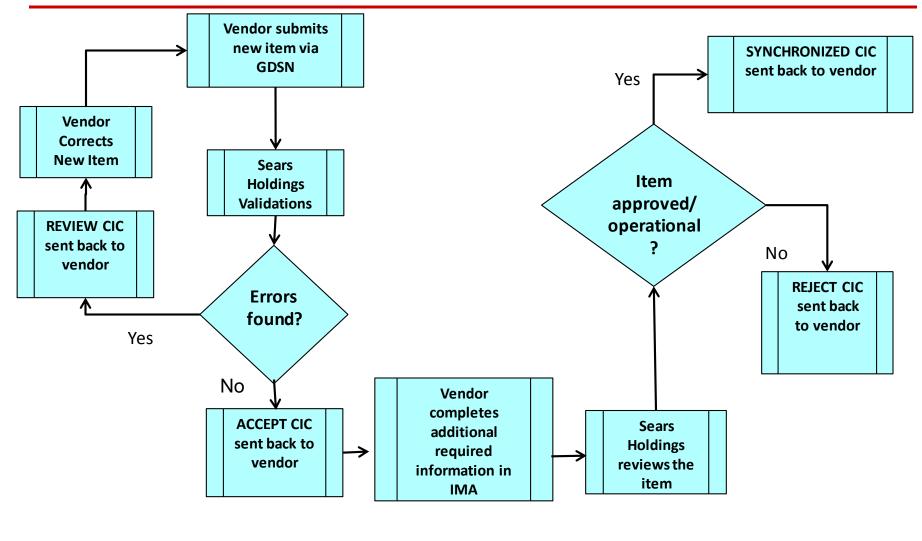








## **GDSN New Item Flow at Sears Holdings**









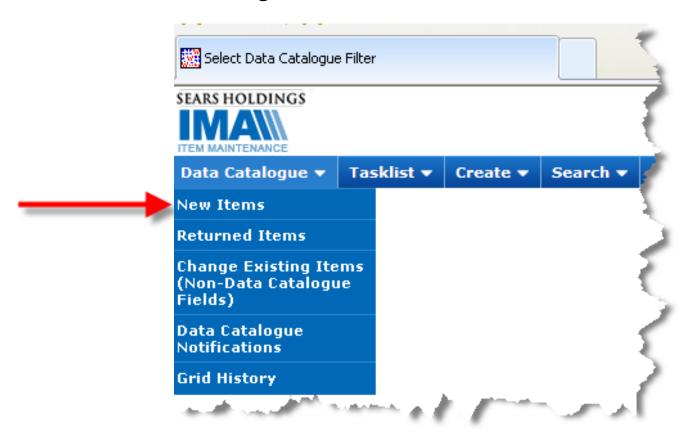








After you publish items to Sears Holdings, Log into IMA with your IMA user id and password, Hover on **Data Catalogue**, and Click on **New items** 

















Filter the Data Catalogue Tasklist by UPC, description, vendor stock number, or date. To view all of your items to be worked on, click on **Get Tasklist**.

New Items Tasklist Filters		Actions:	Get Tasklist	Clear Form	Grid History		
Retail Marking # / UPC *:							
Shipping Marking # / I205 *:							
Description *:							
Vendor Stock Number *:							
<u>Load Date From:</u>	(MM/DD/YYYY)						
<u>Load Date To:</u>	(MM/DD/YYYY)						
Note: Clicking the "Get Tasklist" button without selecting any filters will display ALL UPCs for the Order DUNS.							
* UPC/Shipping Marking # range and partial word search features are available.							
60-Day Inactivity Note Items in the Data Catalogue Tasklist are automatically deleted after 60 days of inactivity.							













Select items to edit and click **Create Grid**.

















## **IMA Data Catalogue Front End – The Grid**

- ➤ The Grid is an IMA front end that makes it easier and faster for vendors to add Sears Holdings' proprietary data to product information synchronized (transmitted) from a Data Pool/Catalogue to IMA
  - ➤ Grid functionality only available to Data Catalogue vendors using a Data Pool/Catalogue to send item information to Sears Holdings
  - Grid functionality available for New Item set up as well as updates/changes to existing items
    - Three Data Catalogue Vendor Grids new items, returned items, changes to Existing Items.
    - ➤ Data Catalogue Notifications report to check the status of change requests
    - ➤ Grid History to view status of grids















## **Grid Benefits**

#### Speed

Item set up is 50% faster compared to single-edit IMA

#### Ease

- Easy to navigate as Multiple IMA Tabs become one Screen
- Empty required fields grouped together and displayed first by default
- Process up to 100 items at a time instead of one item at a time
- Copy down functionality reduces keystrokes
- Vendor packs can be duplicated on the Grid Screen for products transmitted to IMA via data synchronization

#### **Accuracy**

Improved error reporting / troubleshooting compared to single-edit and multi-edit IMA











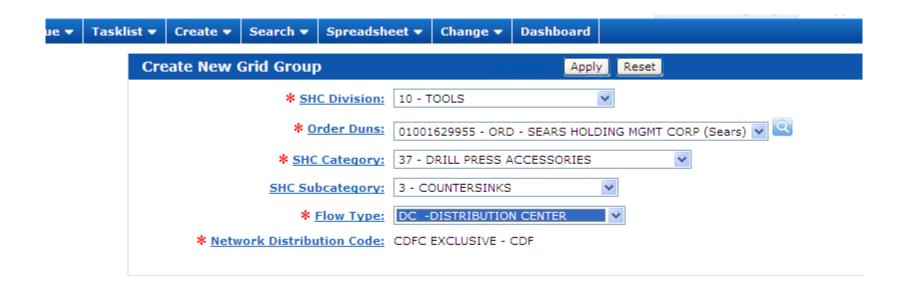








Create a **Grid Group** for editing like items.











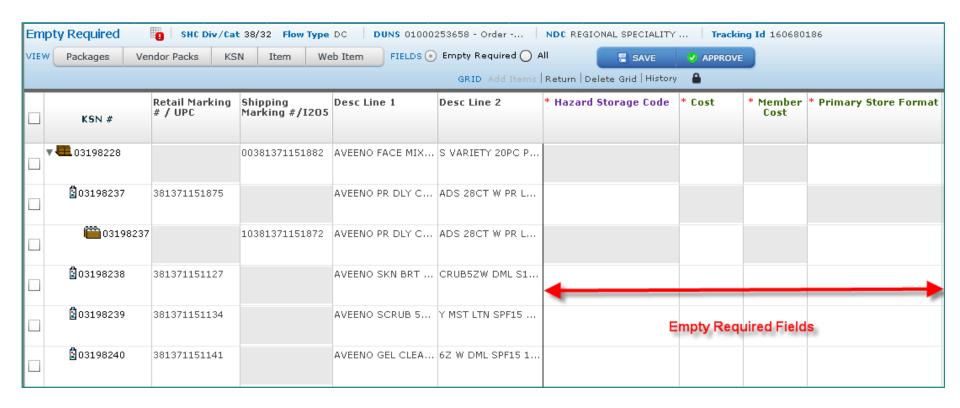








#### Complete **Empty Required Fields**











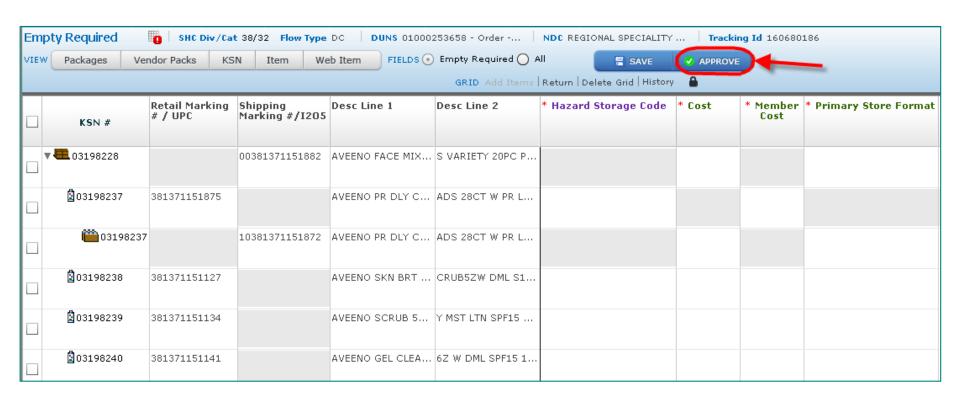








Click the **Approve** action.

















## Synchronizing Item Updates from GDSN to IMA

SHC can now accept updates to existing items in IMA from GDSN on the below fields.

For an item previously published as NEW that now needs to be MODIFIED (based on one of the below attributes changing)

Each depth

Each width

Each height

Each weight

Each dimensions UOM

Each weight UOM

Carton depth

Carton width

Carton height

Carton weight

Carton dimensions UOM

Carton weight UOM

**UOM Code** 

**UOM Qty** 

Vendor Applied EAS Tag

**Pre-Priced Indicator** 

Country of origin

**HTS Code** 

Street date

Perishable Indicator

Min DC shelf life

Min Store shelf life







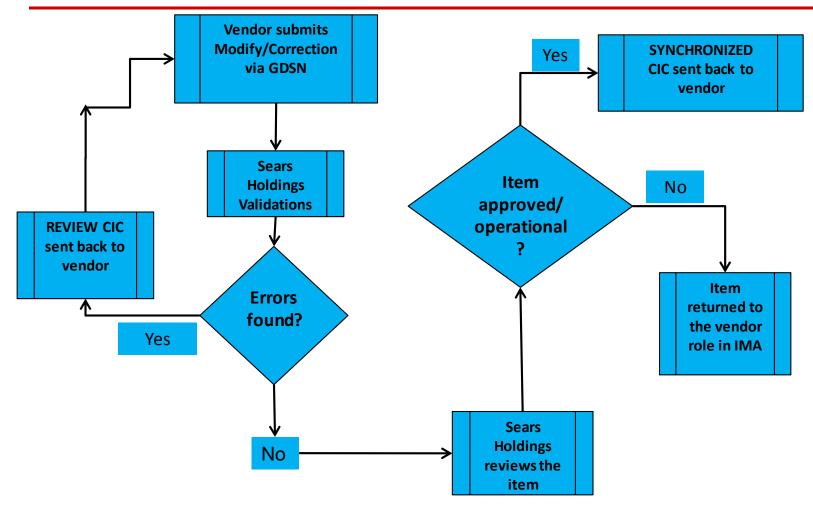








## **GDSN Modify/Correction Flow at Sears Holdings**



SEARS HOLDINGS















#### **Item Updates via GDSN – Things to Remember**

- Sears Holdings is now processing Initial Loads
- Correction/Modify will flow to SHC from 1WorldSync for items originally published to SHC (new items) and items that have been synchronized via Initial Load
- ➤ When you make an update to any of the fields mapped from 1WorldSync for item maintenance, all the mapped fields in IMA will be updated with the new values if there is any difference between new and existing values
  - Changes sent from 1WorldSyncget auto approved in vendor role if they pass IMA validations and rules
- ➢ If you need to update an IMA field that is not mapped from GDSN, use Data Catalogue − Change Existing Items Option illustrated next













## **Change Existing Items (Non-Data Catalogue Fields)**

Log into IMA with your IMA user id and password, Click on the **Data Catalogue**, and **Change Existing Items** 













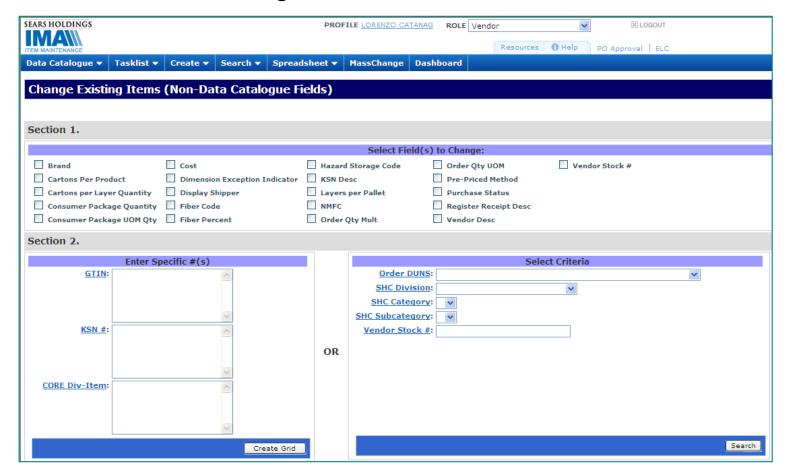






#### **Change Existing Items – Step 1**

#### Select fields and items to change











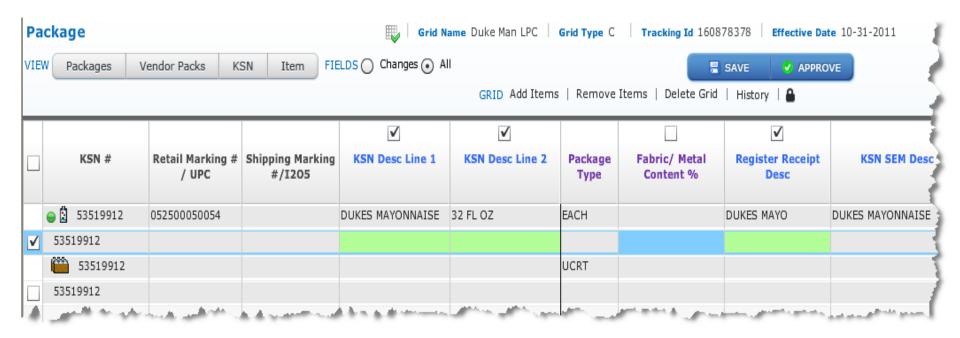






#### **Change Existing Items – Step 2**

Complete, Save, and Approve Change Grid

















#### **Data Catalogue – Data Catalogue Notifications**

Log into IMA with your IMA user id and password, Click on the **Data Catalogue**, and **Data Catalogue Notifications** to see information on new items and change requests that fail to load in IMA, change requests on Data Catalogue fields that are returned by an approving role and change requests on Data Catalogue fields that go operational

















#### **Data Catalogue Notifications**

- Filter Notifications using filters on top of the Notification view.
- Remove Notifications after taking appropriate action.
- If not removed, Notifications will fall off from this view after 30 days.













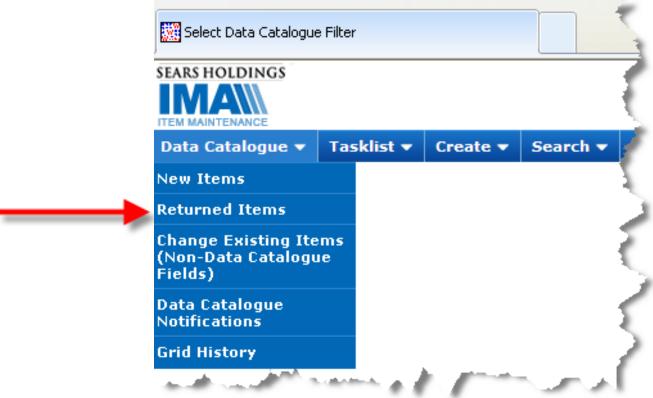




#### **Data Catalogue – Returned Items**

Log into IMA with your IMA user id and password, Click on the **Data Catalogue**, and **Returned Items** to work on new items and change requests returned by an approving

role in IMA.

















## Returned Items – Step 1

#### Select items to work on and create a Grid

Data Catalogue ▼		gue 🔻	Tasklist ▼	Create ▼	Search ▼	Spreadsheet ▼ (	Change 🔻	Das	hboard							
Re	tu	rned	Items	Crea	ate Grid											
Selec	ct A	II   Cle	ear All S	how / Hide Co	olumns											
156	iter	ms for	und. Showir	ng all items. P	age 1		7/	7-	7			-				
Sel		Grid	Div/Cat /SubCat	Item #	KSN #	CORE Div/Item	Entity Description	Entity Type	Type	Vendor ÷	Vendor Stock #	Create Date	Format	S/K	Reporting Group	Details
	0		07/32/01	02392691-8	02392691-8		PCHD JCKT BLK/WHT	EXAS	NEW	ADIDAS AMERICA INC	P51642	04/07/2010	FLS-SEARS FULL LINE STORES	s	007032023926910-005	Show Details
	0	<b>   </b>	07/32/02	02392935-9	02392935-9		PCHD JCKT NAVY/WHT	EXAS	NEW	ADIDAS AMERICA INC	P51643	04/07/2010	FLS-SEARS FULL LINE STORES	s	007032023929350-005	Show Details
	0	<b>    </b>	07/76/	02682584-4	02682584-4		S246470 CARTON BLK/SLV	EXAS	NEW	SCARLETT JR DRESS	S246470	10/15/2010	FLS-SEARS FULL LINE STORES	s	007076026825840-005	Show Details
	0	<b>=</b>	07/76/	02682585-1	02682585-1		S254220 CARTON PLUM	EXAS	NEW	SCARLETT JR DRESS	S254220	10/15/2010	FLS-SEARS FULL LINE STORES	s	007076026825840-010	Show Details
	0		07/76/03	02682586-9	02682586-9		S251250 CARTON NAVY	EXAS	NEW	SCARLETT JR DRESS	S251250	10/15/2010	FLS-SEARS FULL LINE STORES	s	007076026825840-015	Show Details
	0	<b>   </b>	07/08/09	02845391-8	02845391-8		PPK 6005 BLK	EXAS	NEW	S ROTHSCHILD & CO INC	6005	09/02/2010	FLS-SEARS FULL LINE STORES	s	007008028453910-005	Show Details
	0	<b> </b>	07/08/09	02845555-8	02845555-8		PPK 6005 BUTTERMILK	EXAS	NEW	S ROTHSCHILD & CO INC	6005	09/02/2010	FLS-SEARS FULL LINE STORES	s	007008028453910-015	Show Details
	0		07/08/09	02934681-4	02934681-4		6053 PPK	EXAS	NEW	S ROTHSCHILD & CO INC	6053	09/14/2010	FLS-SEARS FULL LINE	s	007008029346810-005	Show Details









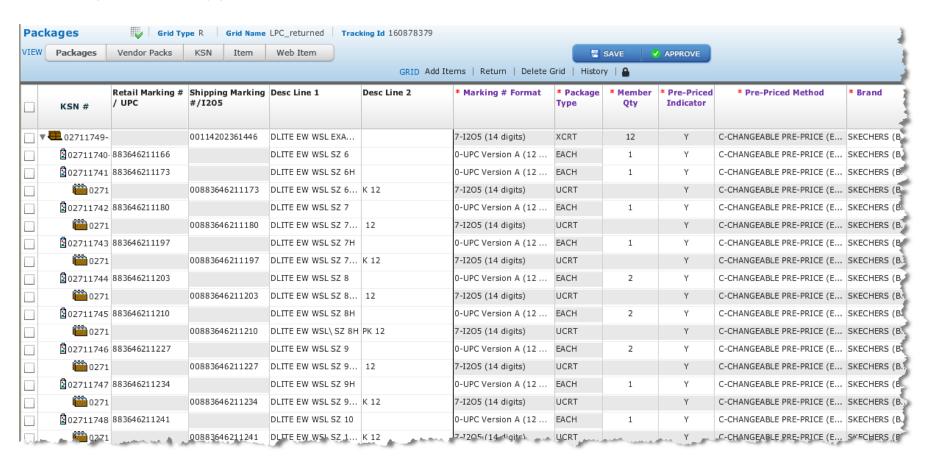






#### Returned Items – Step 2

#### Complete and approve the Grid











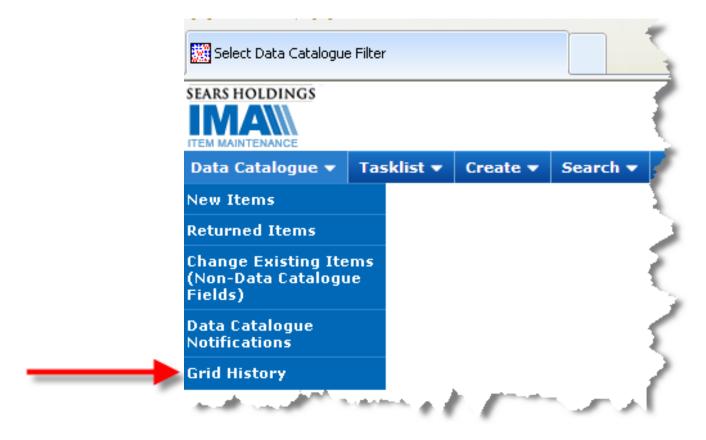






#### **Data Catalogue – Grid History**

Log into IMA with your IMA user id and password, Click on the **Data Catalogue**, and **Grid History** to see the status of different Grids.











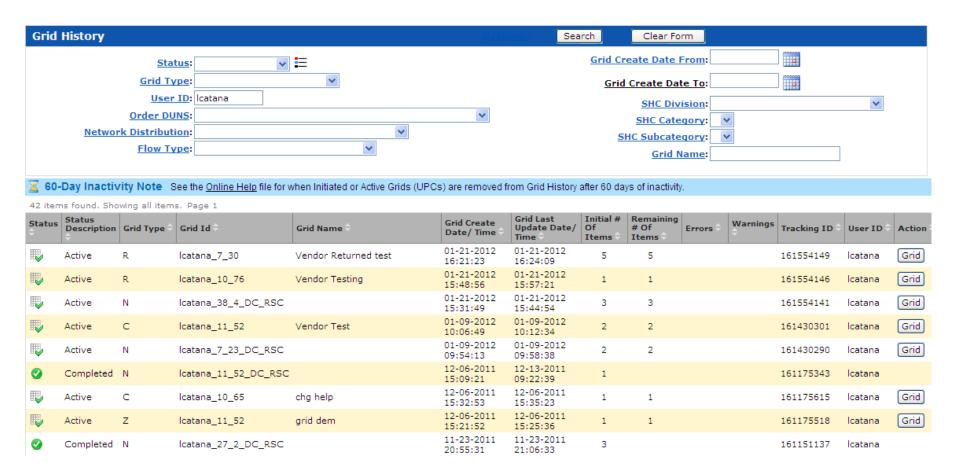








### **Grid History**

















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#### **2015** Enhancements

#### **►** Initial Loads

- Phased approach
- Starting with Tools business

#### Space Planning Attributes

- ≥ 24 28 New attribute requirements
- Phased approach
- Starting with Tools business

#### Removal of manual entry IMA screens

Phased approach – vendor level







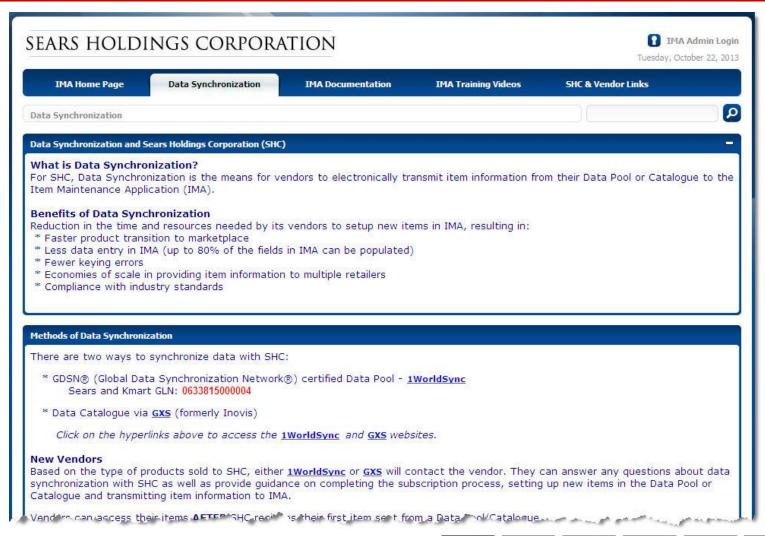








#### Resources – IMA Data Synchronization









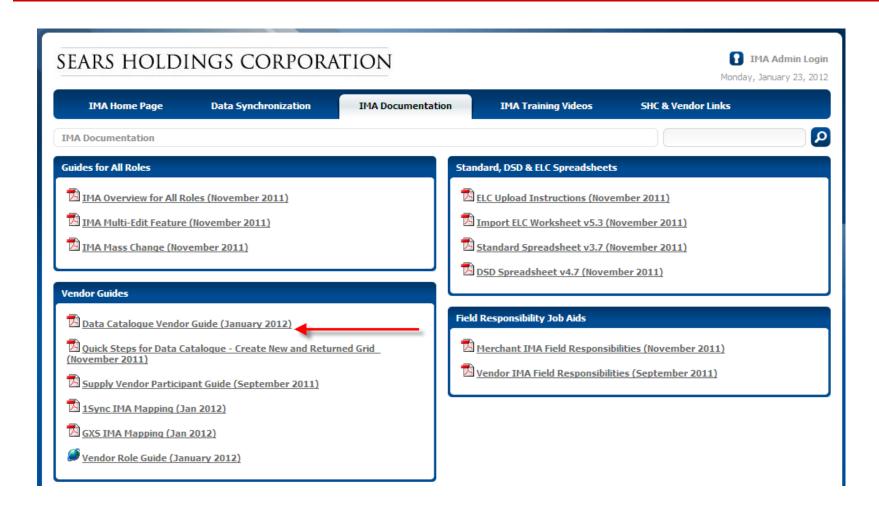








#### **Resources – IMA Documentation**









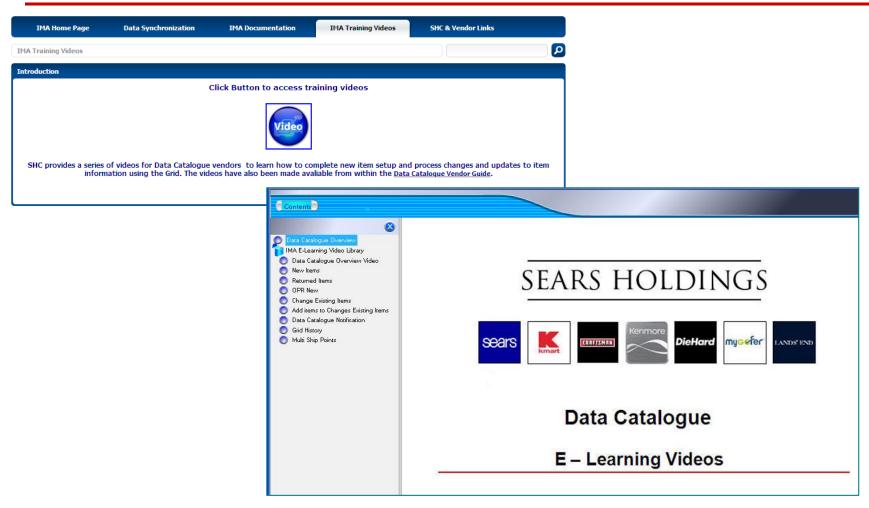








## Resources – IMA Data Catalogue Videos

















#### Resources – 1WorldSync

- 1WorldSync Sears Holdings landing page: <a href="http://www.1worldsync.com/web/us/sears-holdings">http://www.1worldsync.com/web/us/sears-holdings</a>
  - Recorded webinar can be accessed 24/7 (Live sessions offered regularly).
  - Sears Holdings Implementation Guide
- GDSN Package Measurement Standards:
  <a href="http://www.gs1us.org/resources/standards/package-measurement-standards">http://www.gs1us.org/resources/standards/package-measurement-standards</a>
- GTIN Rules: <a href="http://www.gs1.org/1/gtinrules/admin.php/p=overview">http://www.gs1.org/1/gtinrules/admin.php/p=overview</a>
- To get a company prefix for U.P.C.s, contact GS1 US at 1 937.435.3870 or info@gs1us.org













## **Key Points – Data Synchronization at Sears Holdings**

- Data Synchronization is required to set up new items with Sears Holdings
- At this time, we accept new items and modifications to items that were originally published to SHC
- Review the Frequently Asked Questions (available on 1WorldSync/SHC landing page)
- Publish your items at the highest level
  - EXCEPTION MX (mixed pallet) must be built in IMA
  - Publish at the next lower level, then build the mixed pallet
- Sears Holdings can accept two packaging configurations of an item
  - Subsequent configurations need to be added directly in IMA
  - Monitor your CIC Notifications regularly















### **Key Points – Data Synchronization at Sears Holdings**

- For assistance, contact:
  - 1WorldSync: technicalsupport@1worldsync.com

+1 866-280-4013

• Sears Holdings: <a href="MAHelp@searshc.com">IMAHelp@searshc.com</a>

+1 800-931-3141













## **Questions?**















## **APPENDIX**





















#### **Attribute Requirements for Sears Holdings**

- In addition to the mandatory GDSN attributes, GTIN Name is required. If GTIN Name is null, we pull in Functional Name.
  - ➤ 1WorldSync customers: refer to Appendix N of the *IM Participant Dictionary* on the 1WorldSync Solution Center for a full list of mandatory GDSN attributes.
- GDSN and 1WorldSync best practice is to provide the following:
  - ➤ If Consumer Unit Indicator = true, populate Net Content
  - Provide Short Description/POS Desc. 1 for the lowest level of the hierarchy
  - > Provide Ti/Hi information for the highest level of the hierarchy
    - ➤ If you are sending Pallet GTINs, populate the attributes: quantityOfTradeItemsContainedInACompleteLayer (Ti) and quantityOfLayersPerPallet (Hi).
    - If you are not sending pallet GTINs, populate Ti/Hi on the Case level using the attributes: quantityOfTradeItemsPerPalletLayer (Non-GTIN Pallet Ti) and quantityOfLayersPerPallet (Non-GTIN Pallet Hi)













## **Benefits of Data Synchronization**

#### MANUFACTURER

**New Product** Introduction

Logistics & Distribution

Sales & Merchandising/ **Customer Service** 

Order Placement & **Accounts Payable** 

Logistics & Distribution

RETAILER

Store **Operations** 

- Rapid Product Innovation: Faster Inception to Launch
- Faster Item Setup
- NPI Pipeline Visibility
- Reduced time required to enter, confirm, and approve new product • One manufacturer corrected introductions

- Reduced Inventory Levels
- Reduced LTL Shipments, Late Deliveries, Returns
- Increased Trailer Utilization
- Minimize Premium Freight
- Accurate Product Dimensions & Weights = Optimized Freight Costs
- a product weight error on a  $top\text{-selling item} \, and \, achieved \, ^{\bullet}$ \$4.1 M in transportation savings.

- Correct & Consistent Orders
- Reduced Order Checking vielded a savings of annual savings of 59,000 hours or 2 percent of total admintime annually
- Reduction in Manual **Forms**
- Clean Invoices
- Reduced Deductions
- More Time Spent Selling

- Reduced time to enter new product information by 50%
- Reduced time spent reconciling order & invoice discrepancies
- Reduced time spent reconciling out-ofperiod adjustments
- Saved 10% in freight costs by increasing truck utilization
- Saved 5% in inbound freight costs by reduced rework and damages
- Reduced backdoor receiving at stores by 75%
- Time spent reconciling items not scanning at the back door reduced by 30 minutes per store, with a productivity impact of 11,000 hours
- Reduced instances of mismatched coupons preventing more than \$100,000 in lost rebates and added 697 hours of productivity gains
- More effective plan-ograms
- Improved time to shelf
- Improved DSD Check-In Time
- Increased consumer satisfaction due to improved product availability









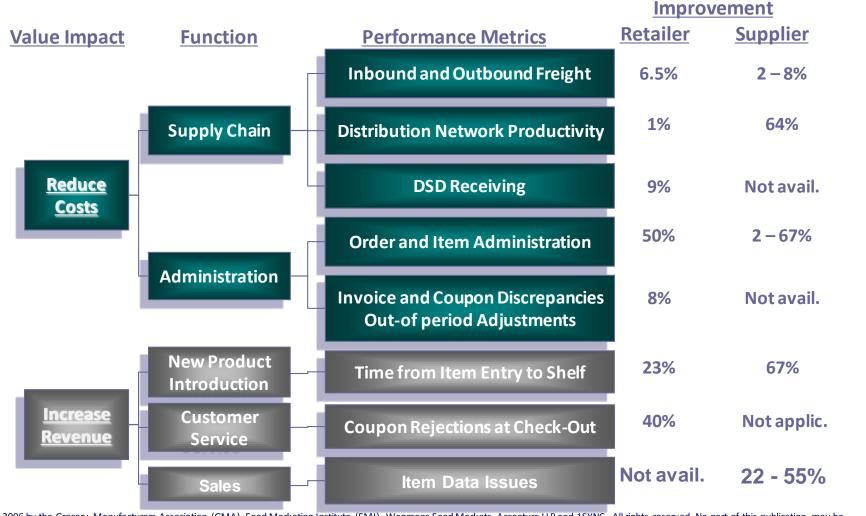








## **GDSN** is delivering benefits!



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# SEARS HOLDINGS