



To: All Merchants Foodservice Trading Partners

From: Steve Graham, Purchasing Manager/Product Recall Coordinator

Subject: PRODUCT TRACEABILITY

Date: March 10, 2021

Due to ever-increasing public concern for case-level traceability of foodservice products, we are refining our related processes and need your assistance in two areas pertaining to the topic.

- 1) For any formal notification of product recall or withdrawal for which Merchants Foodservice is affected, your primary contact is me, at the following email address: SGraham@MerchantsFoodservice.com (not case-sensitive). Should you get an auto-response indicating less than an immediate receipt of the notification, please use the appropriate secondary email address(es) listed below

<u>Distribution Center</u>	<u>Secondary Email Address</u>
Jackson MS	recall-dc12@MerchantsFoodservice.com
Tifton GA	recall-dc16@MerchantsFoodservice.com
Newberry SC	recall-dc17@MerchantsFoodservice.com
Clanton AL	recall-dc19@MerchantsFoodservice.com

- 2) We ask that each our suppliers publish *full foodservice item information* via the Global Data Synchronization Network (GDSN®). Instructions for completion of this request are included as addendum 1.

If you have any additional questions regarding formal product recall (or withdrawal) notification, please contact me at 601-584-4011 or the address listed above.