UNFI Autumn 2020 GDS Update

Wednesday, November 11, 2020

Hello! As we continue to work on bringing the Natural and Conventional sides of UNFI together, we wanted to share some updates and reminders with our supplier community:

**1) REMINDER - Always contact us at DataSync@unfi.com.**

Our previous email address (DataSync@supervalu.com) will stop working at the end of this month.

**2) REMINDER - Always include our Primary UNFI GLN 0041130079153 ("Minneapolis/Hopkins") when publishing to our other GLNs.**

We're planning to start our gradual move to one GLN in the near future, so publishing to this GLN is critical for all of your new & existing items.

* Going forward, always include this GLN when publishing your items to us.
* For existing items you've only published to our other GLNs, publish them to GLN **0041130079153** as **INITIALLOAD**.
* **You must continue publishing your items to all other GLN locations where they're carried!** All our current and active GLNs are specified in the GLN List document on our Landing Page at <https://1worldsync.com/unfi>.

**3) INITIALLOAD vs. NEW - Always use the correct publication type to signal your *intent*.**

This past year, we've seen a sharp increase in suppliers using publication types incorrectly, contrary to global standards. These suppliers have discovered firsthand that using the wrong publication type prevents timely setup of their new items, requiring them to follow specific steps to re-publish their items to us with the correct publication type.

To avoid these problems, ask yourself these questions before publishing to us, to arrive at the correct publication type:

* Do I *intend* to create a new item in their system? If so, publish as **NEW**.
* Do I *intend* to sync up to an existing item in their system? If so, publish as **INITIALLOAD**.

**4) 1WorldSync is now generating automated RECEIVED CIC responses to signal successful publications.**

Successful publications to any of our GLNs will trigger automated RECEIVED CIC responses via 1WorldSync.

* Publications sent before 3pm Central will trigger CIC responses within 1-2 hours
* Publications sent after 3pm Central will trigger CIC responses by 5am Central the next morning.

If you aren't seeing these RECEIVED CIC responses, then your publication (or re-publication) attempt did not send any data to us. Please work with your data pool or solution provider to determine what happened.

(This doesn't change or replace the SYNCHRONISED and REVIEW CIC responses from our system - we'll continue to generate those within 1-2 business days, after fully processing your publication data.)

Thank you again for your continued partnership with UNFI, as we work together to supply our customers and their communities!